

# Debit Card Issue Resolved

The issue reported yesterday regarding the use of the mySource Debit Cards has been resolved. The issue stemmed from the purse values (available funds) not registering properly, preventing transactions from going through. OCA and our card service provider resolved the issue overnight and at this time all purse values are identified correctly.

We apologize for any inconvenience this may have caused and once again, thank you for your patience.

Best,  
OCA Support Team

**O.C.A. Benefit Services**

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